

**Monthly Performance Report
For the Month Ending July FY 2022**

Key Performance Indicators (KPI)	July FY 2022	July FY 2021	July FY 2020	Percent Change FY 2021-2022	YTD for FY 2022	YTD for FY 2021	YTD for FY 2020	Percent Change FY 2021-2022	Goals
Total Monthly Ridership	2,840,755	2,180,661	4,929,399	30.27%	2,840,755	2,180,661	4,929,399	30.27%	
Average Weekday Ridership	101,147	78,717	176,869	28.5%	101,147	78,717	176,869	28.49%	220,000
Percent of Trips On-Time	74%	74.6%	74.2%	-0.6%	74%	74.6%	74.2%	-0.59%	80%
Bus Availability	89.4%	88.8%	91%	0.6%	89.4%	88.8%	91%	0.6%	90%
Bus Miles/Major Collisions	343,125	861,882	312,846	-60.19%	343,125	861,882	312,846	-60.19%	200,000
Preventable Acc./Mil. Mls. (Rolling 12 Mos.)					2.37	1.62	1.86	46.3%	3.00
Bus Miles/Mechanical Road Calls	11,671	10,641	9,528	9.68%	11,671	10,641	9,528	9.68%	10,000
Spare Ratio	53.41%	66.36%	20.4%	-12.95%	53.41%	66.4%	20.4%	-12.95%	>20%
Percent of Inspections Comp. On-Time	100%	100%	100%	0%	100%	100%	100%	0%	98%
Percent Maintained Pullouts	99.68%	99.74%	98.09%	-0.32%	99.68%	99.74%	98.09%	-0.32%	100%
Cost per Hour	\$170.19	\$164.99	\$146.76	3.16%	\$170.19	\$164.99	\$146.76	3.16%	\$120
Cost per Trip	\$7.47	\$9.45	\$4.18	-20.95%	\$7.47	\$9.45	\$4.18	-20.95%	\$2.50
Cost per Mile	\$12.37	\$11.96	\$10.97	3.47%	\$12.37	\$11.96	\$10.97	3.47%	
Farebox Recovery	N/A	9.09%	21.68%	N/A	N/A	9.09%	21.68%	N/A	30%
Trips per Hour	22.77	17.45	35.12	30.49%	22.77	17.45	35.12	30.49%	48
Trips per Mile	1.66	1.27	2.63	30.89%	1.66	1.27	2.63	30.89%	
Passenger Miles per Revenue Hour	116.27	89.24	194.16	30.3%	116.27	89.24	194.16	30.29%	250
Average System Speed	12.75	13.23	12.47	-3.62%	12.75	13.23	12.47	-3.62%	
Percent Complete in 30 Days (Customer)	99%	96%	98%	3%	99%	96%	98%	3%	
Complaint Rate (Complaints per 100,000 Trips)	17.18	22.84	9.33	-24.78%	17.18	22.84	9.33	-24.78%	10



